

HomeWarming

Frequently Asked Questions

Who is the Clean Foundation?

The Clean Foundation is an independent from government, not-for-profit, charitable organization that provides education-based programs and services to help people consider the environment in the choices they make.

They offer a host of programs, services, and resources, focused in the areas of energy efficiency, water stewardship, waste reduction, and sustainable transportation. Their energy efficiency services include home energy assessments and no-cost installation of energy efficient products.

Find out more about the Clean Foundation by visiting www.clean.ns.ca.

Who is Efficiency Nova Scotia?

Efficiency Nova Scotia is a franchise operated by EfficiencyOne, official Licensee of the Province of Nova Scotia. They are an independent, non-profit organization responsible for energy conservation in Nova Scotia.

EfficiencyOne was established by legislation, is led by an independent Board of Directors, and is regulated by the Nova Scotia Utility & Review Board. They are Canada's only energy efficiency utility, selling "saved energy" to Nova Scotia Power.

Efficiency Nova Scotia offers services, financial incentives and straight-forward advice to help you save. Visit our website at www.efficiencyns.ca to learn more.

What is HomeWarming?

It's important to us that everyone can benefit from energy efficiency, regardless of income. That's why we offer a no-charge energy assessment and home upgrades to qualifying homeowners. If we discover that upgrades like draft-proofing and insulation will help reduce your heating and power bills, we'll install the upgrades at absolutely no cost to you.

HomeWarming is part of a broad, province-wide initiative to provide energy efficient upgrades for income qualified homeowners.

How is HomeWarming funded?

Emera shareholders provide the funding to Clean Foundation for electrically heated homes. The Province of Nova Scotia provides the funding to Efficiency Nova Scotia for the non-electrically heated home upgrades.

Who is eligible?

You are eligible to apply if:

- you meet HomeWarming's Income Qualification criteria;
- you own a single unit home (detached, semi-detached/duplex, a townhouse or mobile home) located in Nova Scotia and can provide proof of ownership;
- you live in your home year-round, it is your current primary residence and you do not plan to sell it in the near future
- your home has not already participated in this service. Please note due to funding limitations, houses are only eligible for upgrades once per lifetime.

Income Qualification Chart	
Number of people living in your home	Maximum annual household income (Line 236 from your Notice of Assessment)
1 person	\$20,550
2 to 4 people	\$38,185
5 or more people	\$54,381

How do I find out if I am eligible?

Call an Energy Solutions Advisor toll free at **1.877.999.6035** to see if you qualify. HomeWarming applications can be found online at www.homewarming.ca.

To speak confidentially with a Service Advisor about your personal circumstances, call Darlah Purdy at **1-877-434-2136**.

What happens if I qualify?

Once you are qualified, the process is easy.

1. Home Energy Assessment

A Certified Energy Advisor will evaluate your home and determine the insulation and draft-proofing, if any, needed to make your home more energy efficient.

2. Home Upgrades

Then, they will call you to set up appointments to make the upgrades approved for your home.

Please note: *Some homes may not be suitable for upgrades.*

3. Final Assessment

When all the upgrades have been completed, they will come back and perform a final assessment of the improvements made to your home.

We will take care of everything for you. All you have to do is be home for the evaluations and while the work is being done.

My home has previously received upgrades from Efficiency Nova Scotia; can I apply to HomeWarming as well?

Due to funding limitations, houses are only eligible for upgrades once per lifetime. Visit www.efficencyns.ca to learn more about other energy solutions available to you.

I have more questions – who do I contact?

The phone number for questions and applications specific to HomeWarming is **1-877-434-2136**.

I am not eligible for HomeWarming; are there other energy efficiency programs for me?

Yes! Contact an Energy Solutions Advisor at **1-877-999-6035** or visit www.efficencyns.ca to learn more about the energy solutions available to you.

I am a community group or local organization that would like to help promote HomeWarming and refer people to it– who do I contact?

Contact Clean Foundation's Outreach Coordinator, Jeana MacLeod, at jmacleod@clean.ns.ca or by calling **902-430-4670**. She will provide you with promotional materials and all the information you will need.